



ChevrahKadisha

9 March 2020

Dear Residents and Family Members

RE: CORONAVIRUS (COVID-19)

Many of you will have heard that in South Africa the first few cases of the virus were diagnosed recently. It is possible that more cases will follow and the Chev is making every effort to be prepared to deal with this challenge and ensure a safe environment for all our residents and staff. **We will need your cooperation.**

We have met with our Medical Advisory Committee, represented by medical professionals at the Chev and from the community. This Committee is chaired by Dr Richard Friedland, CEO of Netcare, who is a member of the Chev's Board of Governors.

The **two most important facts** you should know about the virus are that:

1. It is spread when a person who is sick, coughs or sneezes and droplets of their mucous get into the eyes, nose or mouth of someone who is healthy. **Keep your distance from people who are visibly sick.**
2. Saliva from a sick person can sometimes get onto surfaces like door handles, stair handrails, crockery, lift buttons, etc. If a healthy person touches any of those things and then touches his or her face, the virus can be spread. **It is essential therefore to wash your hands often and thoroughly with soap or hand sanitiser where possible** and to keep your hands away from your face as much as possible. The virus can last up to 24 hours on surfaces and objects.

In the early stages people might be infected but not be showing symptoms, so it's a good idea to avoid crowds as you don't know who is sick.

We are ensuring that all our staff are properly trained and that every possible precautionary measure is implemented. We also have clear policies and procedures in place on the treatment of residents in the event of infections or outbreaks. The Organisation will continue to consult with our Medical Advisory Committee and experts in the field on the best protocols around infection control.

You can help by cooperating with us in maintaining good infection control standards. To this end, please take note of the following important points:

1. Please do not visit anyone in our facilities - family or friend - if you are not well.
2. If you do visit it is imperative that you comply with all our infection control measures, the most important of which is washing your hands and using the hand sanitisers that will be visibly available in many areas.
3. If you have recently travelled (even within the country), be sure to call and inform us before visiting in order for us to assess any risk: 011 483 7425.





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4. Please assist our security by completing the visitor log book accurately and be patient whilst accessing our facilities.
5. If, at some point, we are advised to limit visitations we will ask for your cooperation and understanding.

We will keep you updated as this develops and please G-d we will be looked after at this

time. *Saul*

Saul Tomson

Chief Executive Officer
Chevrah Kadisha Group

Should you have any concerns or questions please contact the relevant facility:

Selwyn Segal: Belinda Bersiks 011 532 9709
Arcadia: Elana Bannier 011 483 7507
Lodge and Square: Vanessa Chesno 011 532 9635
Our Parents Home: Denise Bloom 011 489 7195
Sandringham Gardens: Cheftzi-vah Kruger 011 483 7425

Or, after hours, our emergency Helpline - 082 499 1010

Arcadia

Selwyn
Segal

Our
Parents
Home

Sandringham
Gardens