



ChevrahKadisha

Sandringham Gardens Update 12th April 2020

Dear Residents and Family Members

On Thursday 9 April, we received communication that a resident from a Chevrah Kadisha facility was exposed to a positive Corona case whilst he was in hospital for surgery.

The resident was recovering from surgery in our Acute Unit at Sandringham Gardens. We have subsequently tested him and all of those in that unit. Of the 34 tests conducted to date (which include staff), unfortunately one test has come back positive for COVID 19, the rest are all, thank G-d, negative.

The resident who tested positive was, and still is, completely asymptomatic, meaning he is in perfect health and showing no symptoms related to the Coronavirus. Nonetheless he was also immediately transferred to hospital for ongoing monitoring and isolation.

We have therefore implemented additional precautions and protocols for the time being in **Sandringham Gardens** which include:

- Deep cleaning of the Acute Unit and other affected areas using high tech equipment and hospital standard protocols.
- Daily consultation with expert virologists and medical personnel.
- Dividing breakfast and lunch into three different times each, ensuring less people in the dining room at any given time.
- Dinner is being served to residents in their rooms.
- The Nosh Cafe (which was already closed for Pesach) is no longer furnished with tables and chairs to ensure less congregating.
- Furniture has been removed from smaller lounges in assisted living and frail-care units to prevent congregating.
- Residents have been asked to remain in their rooms as much as possible.
- Activities have ceased in bigger groups.
- Counselling Services have also ceased for bigger groups.
- Physio and dental work have ceased unless critically required.
- Cleaning is being intensified and additional cleaners have been allocated to deep clean common areas.
- Access control remains on a needs only basis i.e only those who require access to the overall campus, individual facility and specific units are granted access to those areas.
- Increased restrictions for both staff and resident movements around the facility.
- Staff screening remains vigilant with every staff member being screened daily.

We will continue to monitor developments and adjust our protocols daily. We have also briefed our Sandringham Gardens residents and reassured them that these measures are





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in their best interests. Overall our residents remain grateful and in good spirits. We will be delivering books and activities to their rooms and ensuring counselling services are available at all times.

I wish to pay tribute to our medical and care teams, the various operational, cleaning, security and catering teams as well as the Group Management at the Chev. The commitment of these individuals is humbling. Despite the various religious holidays that we are currently celebrating, our staff were in full force implementing the above changes. They remain committed to ensuring compassionate care of the people residing within our facilities.

May we all be blessed through this challenging time and may we experience freedom and salvation as our ancestors did.

Saul

Saul Tomson

Chief Executive Officer
Chevrah Kadisha Group

Should you have any concerns or questions please contact the relevant facility:

Selwyn Segal: Belinda Bersiks 011 532 9709
Arcadia: Elana Banner 011 483 7507
Lodge and Square: Vanessa Chesno 011 532 9635
Our Parents Home: Denise Bloom 011 489 7195
Sandringham Gardens: Cheftzi-vah Kruger 011 483 7425

Or, after hours, our emergency Helpline - 082 499 1010

Arcadia

Selwyn
Segal

Our
Parents
Home

Sandringham
Gardens