



ChevrahKadisha

13th March 2020

Dear Residents, Families and Visitors to Chev Campuses

NOTICE OF ACCESS RESTRICTIONS

The current COVID-19 outbreak situation demands that it is critical that we take every precaution possible to protect the health and safety of our residents. That is our top priority. The NICD (National Institute for Communicable Diseases) and WHO (World Health Organisation) have advised that elderly and immune-compromised people are at higher risk of developing severe complications from the virus and therefore are in need of focused and vigilant protection. For that reason experts are recommending that we take action to limit people from entering our campuses and to ensure sick employees stay home.

The risk is that infected people who appear healthy will enter aged homes and infect residents. Studies show that the sooner we limit interactions the more we slow down the spread of the virus.

In light of this advice, as of today, 13th March, we are closing access to our facilities to everyone except residents themselves, staff and service providers. Even family members and friends will not be permitted entry.

Other measures being introduced are:

1. Intensive and super vigilant infection-control such as deep cleaning and constant, ongoing disinfecting of surfaces which can transmit the virus such as stair-rails, lift buttons, door handles, etc.
2. Residents and staff are being instructed on proper methods and more frequent handwashing routines (hand-sanitisers will be available and prominently displayed in all public areas) and to refrain from touching their faces
3. Staff training is intensive and ongoing.

We understand that these access restriction measures are difficult for families. At the same time we know that you will appreciate our reasons for implementing them and that you will support our efforts to protect our residents, even if it means you are prevented from physically seeing them. In this regard we are instituting Skype and Whatsapp systems of visual telephone communication. Should you wish to speak to a family member or friend, please arrange that by contacting: 063 212 4193.

This service is accessible Monday - Thursday from 09H00 - 16H00. Please note that this is not a general information number.

As at the time of writing this letter, we have only 17 cases of confirmed Covid-19 cases in



Registered as Johannesburg Jewish Helping Hand & Burial Society



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South Africa and thank G-d no cases in any of our facilities. We must make every effort to maintain that situation. We will keep you informed of developments as they unfold.

Thank you for your cooperation. Please G-d we will all be protected.

Saul

Saul Tomson

Chief Executive Officer
Chevrah Kadisha Group

Should you have any concerns or questions please contact the relevant facility:

Selwyn Segal: Belinda Bersiks 011 532 9709
Arcadia: Elana Bannier 011 483 7507
Lodge and Square: Vanessa Chesno 011 532 9635
Our Parents Home: Denise Bloom 011 489 7195
Sandringham Gardens: Cheftzi-vah Kruger 011 483 7425

Or, after hours, our emergency Helpline - 082 499 1010

Arcadia

Selwyn
Segal

Our
Parents
Home

Sandringham
Gardens