



25th June 2020

Dear Residents and Family Members

COVID-19 UPDATE – ALL FACILITIES

I pray you are keeping well and coping with the difficult circumstances in which we all find ourselves. This update is to inform you of the latest developments in our facilities.

Sandringham Gardens: We have confirmed three residents who have tested positive. They were tested as they had been in contact with asymptomatic staff members who later tested positive. Our tracking and tracing is vital as we monitor every staff interaction and ensure that should a staff member later test positive, we know exactly who they have interacted with. Please note that staff interactions are limited to necessity only. These residents are asymptomatic, in isolation and being carefully monitored.

Selwyn Segal: One resident has tested positive. We were alerted to a potential problem during our routine twice-daily temperature testing of all residents and staff, when this resident's temperature showed a spike. He was immediately isolated for observation and later tested and found to be positive. He is completely well and being closely monitored.

Our Parents Home: One more resident has recently tested positive, the resident was in isolation and had been tested a few times already. We have also found several staff members who have tested positive in the OPH kitchens. In response we decided to close the kitchen at OPH for one week and do another deep-clean as an added precaution. All meals are coming from the Sandringham Gardens kitchens during this time. As you can well imagine the logistics of providing meals from offsite have been challenging and we ask the residents to bear with us. We are motivated only by the need to protect them and their wellbeing and felt it prudent to temporarily close the kitchen to mitigate any further spread of the virus.

Sandringham Lodge and Square: The situation at these facilities is well-contained. There are no confirmed resident cases and residents will be coming out of lockdown once all current test results come back clear, hopefully by tomorrow. The Lodge and Square will be separated to try and minimise any potential contamination.

Arcadia

Selwyn
Segal

Our
Parents
Home

Sandringham
Gardens

It is an unfortunate reality that as the number of Coronavirus infections climbs rapidly throughout the Gauteng region, we are, despite our best efforts, inevitably finding more cases in our own residential facilities. Thank G-d, the precautionary systems we have in place are devised to provide early detection and most of our cases are asymptomatic. Even where symptoms have appeared, they have been mild, and we are extremely grateful for that – as, no doubt, are all of you.

During this difficult time of isolation, we are doing everything within our power to keep our residents well looked after. This comes with immense effort from our social workers, catering and activities teams and also from our Group Rabbi who makes personal phone calls to residents every day to check up on them.

We assure you that we remain dedicated to the protection of our residents and to supporting them every step of the way. Please bear with our staff as they are inundated and unable to provide prompt and individualised general feedback. If there is any concern about your relative, we will be in immediate and ongoing contact with you.

Please stay home if you can and stay safe.

Best wishes

A handwritten signature in black ink that reads "Saul Tomson". The signature is written in a cursive, flowing style.

Saul Tomson
Chief Executive Officer
Chevrah Kadisha Group

PS Should you have any concerns or questions please contact the relevant facility during working hours:

Selwyn Segal: Belinda Bersiks 011 532 9709 / belindab@jhbchev.co.za

Arcadia: Elana Bannier 011 483 7507 / elanab@jhbchev.co.za

Lodge and Square: Vanessa Chesno 011 532 9635 / vanessac@jhbchev.co.za

Our Parents Home: Denise Bloom 011 489 7195 / deniseb@jhbchev.co.za

Sandringham Gardens: Cheftzi-vah Kruger 011 483 7425 / Cheftzi-vahK@jhbchev.co.za

Or, after hours, our emergency Helpline - 082 499 1010

